

## New Heads of Department Training Day 1 Programme

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10.00am Introduction and welcome

10.15am Working with the Departmental Team

11.15am Coffee

11.30am Different approaches to measuring value added

12.30pm Your departmental issue – action to be taken

1.00pm Light lunch available

1.30pm Programme close and depart



## New Heads of Department Training Day 2 Programme

1.00pm Registration and light	: lunch
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1.30pm Your departmental issue – lessons learnt

2.00pm Driving up quality

3.00pm Coffee

**3.15pm** Observing Departmental Lessons

4.15pm Plenary and evaluations

4.30pm Programme close and depart