

New Pastoral Managers Induction Programme

- 9.30am Registration and coffee**
- 10.00am Introduction and welcome**
- 10.15am Working with the Pastoral Team and managing other staff**
- 11.30am Coffee**
- 11.45am Identifying and developing strategies to improve individual student performance (part one)**
- 12.45pm Lunch**
- 1.30pm Identifying and developing strategies to improve individual student performance (part two)**
- 2.30pm Coffee**
- 2.45pm Dealing with Complaints and Difficult Parents**
- 3.45pm Plenary and evaluations**
- 4.00pm Programme close and depart**